

MEET THE INSTRUCTOR



My name is Nancy K. Roop and I am your instructor for this on-line Travel and Tourism Professional Program at Heartland Community College. For the past 30 years I have worked in this dynamic industry as a Certified Travel Consultant and Destination Specialist, travel and tourism educator, curriculum consultant, group tour escort, and for an international airline. My work experience also includes reviewing travel industry text books for publication, and administering and grading professional examinations for The Travel Institute.

Most recently I participated in a destination sustainability study in the south of France with a team of tourism professionals from around the country. I had an opportunity to improve my French conversational skills and work with the local officials on ways to increase tourism in their villages. It was my love of languages that first led

me to this incredible career field years ago. I speak German, French, Spanish, and a little Italian and Polish.

My passion has always been to travel the world and experience unique cultures, lifestyles, and foods, meet people who become lifelong friends, visit the well known sights around the globe, and discover hidden treasures on the seven continents! So far, my life's travels have taken me to 87 countries on five continents. If you share this passion, then a professional career in travel and tourism is the right decision for you! You can *see the world on the job*, as I have, and even take family and friends along.

The Travel and Tourism Professional Program is specifically designed with industry standards and guidelines in mind to prepare you for the first level of professional examinations in this industry. I will come along on this journey with you to help you launch your career in the largest industry in the world - travel and tourism!