

## "Tutoring Services" Video Transcription

**Words on screen:** "Heartland Community Collage" and logo

**Speaker:** Student

"Tutoring. What's the first thing that pops into your head when you hear that word? Maybe the image that you get is sitting around for hours silently, with your nose in a book. Or that only students with really bad grades go there. If that's what you're thinking, it's time to bust a few myths and take a closer look at Heartland's free tutoring services."

**Words on screen:** "Myth. Tutoring Services is only for students who are having trouble in their classes."

**Action:** Glass shatters. Group of tutoring students standing in conversation with Tutoring Services staff members; student and tutor working together

**Speaker:** Student

"Really? Tutoring Services is a great way to stay ahead in your classes so you feel on top of things. You can drop in for help with a paper, or ask a tutor to go over a topic that you didn't quite understand in class."

**Action:** Tutor explaining class material to student as they stand in front of a bulletin board full of student pictures and their descriptions; tutor working with two students at a table with flipchart showing key concepts.

**Speaker:** Student

"Tutoring Services can even show you how to study smarter. So you have more time for everything else on your plate."

**Words on screen:** "Myth. Tutoring means sitting next to someone doing a worksheet or using flashcards."

**Action:** Breaking glass shatters the myth. Tutor and student standing next to window as tutor shows her something on an iPad

**Speaker:** Student

"Actually, there are lots of ways to learn things. And Tutoring Services makes use of them."

**Action:** Tutor and students around a table working on learning materials; student and tutor looking at an iPad screen

**Speaker:** Student

"You might work in a group setting, use technology, or just have a conversation with an individual tutor."

**Action:** Student sitting at table as tutor points out concepts on a whiteboard; tutor and student sitting at table going over the student's paper

**Speaker:** Student

"Everyone learns differently, and the people in Tutoring Services understand that. They really try to find what works best for you."

**Action:** Student and tutor working at computer station with classwork papers

**Words on screen:** "Myth. Once you sign up for tutoring, you have to keep going all semester."

**Action:** Breaking glass shatters myth.

**Speaker:** Student

"Not true."

**Action:** Student walks into cafe;

**Speaker:** Student

"You can use Tutoring Services on an as-needed basis."

**Action:** Student walks into Tutoring Services office; approaches reception desk;

**Speaker:** Student

"Maybe there's something specific that you'd like a little extra help on. You can go, clarify a topic and move on with your semester."

**Action:** Student at table with tutor, writing

**Speaker:** Student

"You can even use their drop-in tutoring when you need to. Or, you can avoid the stress of falling behind by working with Tutoring Services every week."

**Action:** Tutor and student doing math problems on whiteboard.

**Speaker:** Student

"It's your choice. Yeah, there are myths out there, but here are the facts."

**Words on screen:** "Tutoring Services are free. The help that you need. Help you work smarter."

**Speaker:** Student

"Tutoring Services are free for all Heartland students. It takes many forms, so you get exactly the kind of

help that you need. And tutoring services can even help you work smarter, so you have more time for the rest of your life.

"Tutoring services is located in the academic support center in the library of Heartland's main campus, and is also available in Pontiac and Lincoln."

**Words on screen:** Heartland Tutoring Services

Normal (309)-268-8231

Pontiac (815) - 268-8231

Lincoln (217)- 735-1731